

# Manta Ray Aquatics

## PARENT VOLUNTEER POLICY

Parent volunteers are essential to the success of any team. In order for swim meets to run efficiently and to ensure coaches can focus on the swimmers and not empty volunteer positions, MRA requires the help of every family. Therefore, every family is required to volunteer for a **minimum number of volunteer hours per year. We have broken the hours up into six month segments.**

### Jan-June & July-Dec

Novice - 2 hours per 6 months

Level 1 - 3 hours per 6 months

Level 2 - 4 hours per 6 months

Elite 3 - 5 hours per 6 months

Available hours will be posted to the MRA website as needed and parents will receive an email notifying them that the Job Assignment is available.

It is your responsibility to sign up for volunteer hours. All volunteer hour sign ups are first come first serve. Always include a phone number where you can be reached the day of the volunteer hours when you sign up online. It is your responsibility to check in before your scheduled time slot.

We will have several volunteer opportunities during the six month time frame. For example, MRA hosted meets. There are dozens of volunteer spots available during MRA meets. We will also have hours available during hot cocoa nights, birthday nights, team canopy transportation, summer league, and other jobs as needed. Timing for your child, at a swim meet, does not count toward your volunteer hours, as timers are needed at all meets and the responsibility of the meet entrants families.

### **Penalty Fees:**

If you do not sign up to fill your volunteer hours before the end of the six months, you will be charged the **Non-Compliance Fee (NCF)** of \$50 per hour.

If you sign up for a position and fail to show up for your shift and have not made arrangements for a replacement, you will be charged the **No-Show Penalty Fee (NSF)** of \$100 per hour missed.

All fees will be reflected on your monthly MRA statement. The purpose of this policy is to help evenly distribute the volunteer efforts required across all families so that all parents can enjoy watching their child(ren) swim.

If we do not host a meet during the six month period, we will reevaluate the required hours.

Please understand, we DO NOT want your money, we need your time. MRA